CITY OF SOCORRO

TITLE VI NON-DISCRIMINATION POLICY STATEMENT

The City of Socorro is committed to ensuring that no person is excluded from participation in, or denied the benefits of, or otherwise subjected to discrimination under any program, service, activity, project, or operation receiving Federal financial assistance on the basis of race, color, or national origin. In order to allow all individuals the opportunity to participate in federally financially assisted services (including transit services) and adopts the following policy statement:

"No person in the United States shall, on the grounds of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance."

The City of Socorro shall not, directly or through contractual or other arrangements:

- Deny any individual any service, aid, benefit, opportunity, or participation for which the individual is otherwise qualified;
- Provide services, facilities, programs, or benefits in a different manner than those provided to other participants;
- Subject any person to segregated, disparate, or discriminatory treatment in the receipt of services or benefits;
- Restrict an individual's enjoyment of or access to any advantage, privilege, service, facility, or benefit provided through a federally assisted program;
- Utilize criteria or methods of administration that have the purpose or effect of subjecting individuals to discrimination;
- Exclude members of the public from participation in planning, advisory, or decision-making processes associated with federally funded programs;
- Fail to take reasonable steps to provide meaningful access to programs, services, and activities for individuals with Limited English Proficiency (LEP); or
- Select the location of facilities or projects in a manner that would deny, reduce, or impede access to federally assisted programs or services.

The City of Socorro will actively work to identify and eliminate discrimination, address Title VI deficiencies, and implement appropriate corrective actions when necessary to ensure continued compliance with applicable civil rights requirements.

How to Request Title VI Information

The City of Socorro's Title VI Policy and Plan are posted on the City's website at https://costx.us/human-resources/.

To request Title VI information, please contact Carol Candelaria, Human Resources Director / Title VI Coordinator, in person at 124 Horizon Blvd., Socorro, Texas 79927, via phone at (915) 858-2915, or via email at hrdirector@costx.us.

How to File a Title VI Complaint

Any individual who believes they have been subjected to discrimination on the basis of race, color, or national origin may file a Title VI complaint with the City of Socorro. Complaints must generally be filed within 180 days of the alleged discriminatory act.

To file a Title VI complaint, please contact Carol Candelaria, Human Resources Director / Title VI Coordinator, in person at 124 Horizon Blvd., Socorro, Texas 79927, via phone at (915) 858-2915, or via email at hrdirector@costx.us.

Complaints relating to programs that receive Federal Highway Administration (FHWA) funding must also be referred to the Texas Department of Transportation (TxDOT) Office of Civil Rights Division (OCR) for review and investigation. Complaints received by the City of Socorro's Title VI coordinator are forwarded to the TxDOT OCR. TxDOT OCR will forward the complaint to the FHWA Texas Division Office, along with a preliminary processing recommendation. The FHWA Texas Division Office will forward the complaint to FHWA Headquarters Office of Civil Rights (HCR).

Contact information for TxDOT and FHWA is as follows:

Texas Department of Transportation
Civil Rights Division
Attn: Title VI Program Administrator
125 E. 11th Street
Austin, TX 78701

Federal Highway Administration – Texas Division
Attn: Civil Rights Specialist
300 E. 8th St.
Austin, TX 78701

Federal Highway Administration
Office of Civil Rights
HCR-20, Room E81-320
1200 New Jersey Avenue, SE
Washington, DC 20590

Complaints relating to transit services may also be filed directly with the Federal Transit Administration (FTA) Office of Civil Rights.

Limited English Proficiency (LEP) Assistance

Language assistance is available free of charge to persons with Limited English Proficiency. **If information is needed in another language, contact (915) 858-2915.** Requests for accommodations for interpretive services must be made 48 hours prior to a public meeting or instance for which the accommodation will be required. Please contact the City Clerk's office at (915) 858-2915 to request a language (LEP) accommodation.

Hay asistencia lingüística disponible sin costo. Si necesita información en otro idioma, llame al (915) 858-2915.

Title VI Coordinator Contact Information

The City Council designates the Human Resources Director as the City's Title VI Coordinator. The Title VI Coordinator is responsible for overseeing Title VI activities, coordinating complaint investigations, maintaining Title VI records, monitoring the City's Title VI Program, and serving as the primary point of contact for Title VI matters. Inquiries concerning the City of Socorro and Title VI may be directed to the Human Resources Director, Carol Candelaria, located at 124 Horizon Blvd., Socorro, TX 79927; by phone: (915) 858-2915; or via e-mail: hrdirector@costx.us.

Rudy Cruz, Jr.

Mayor

Carol Candelaria

Human Resources Director / Title VI Coordinator