Coverage for: Individual/Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit www.bcbstx.com/member/policy-forms/2023 or by calling 1-800-521-2227. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary/ or call 1-855-756-4448 to request a copy.

| Important Questions   | Answers  | Why This Matters:  |
|---|--|--|
| What is the overall<br><u>deductible</u> ?                              | <u>Network</u> : \$1,000<br>Individual/\$3,000 Family.<br>Out-of-Network: \$2,000<br>Individual/\$6,000 Family.  | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before<br>this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member<br>must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid<br>by all family members meets the overall family <u>deductible</u> .   |
| Are there services covered before you meet your <u>deductible</u> ?     | Yes. In-Network <u>Preventive Care</u> ,<br>In-Network office visits, or<br><u>prescription drugs</u> .  | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount.<br>But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> .  |
| Are there other<br><u>deductibles</u> for specific<br>services?         | No.  | You don't have to meet <u>deductibles</u> for specific services.   |
| What is the <u>out-of-pocket</u><br><u>limit</u> for this <u>plan</u> ? | Yes. For <u>Network</u> \$4,000<br>Individual/\$10,200 Family.<br>For Out-of-Network \$8,000<br>Individual/\$24,000 Family. Rx<br>Out-of-Pocket expense limit:<br>\$1,000 Individual/\$3,000 Family. | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services.   |
| What is not included in the<br>out-of-pocket limit?                     | <u>Premiums, balance-billed</u><br>charges, and health care this <u>plan</u><br>doesn't cover.   | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .   |
| Will you pay less if you use<br>a <u>network provider</u> ?             | Yes. See <u>www.bcbstx.com/go/</u><br><u>bcppo</u> or call 1-800-521-2227 for<br>a list of <u>Network providers</u> .  | This <u>plan</u> uses a <u>provider</u> <u>network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> .<br>You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from<br>a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance</u><br><u>billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some<br>services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to<br>see a <u>specialist</u> ?           | No.  | You can see the <u>specialist</u> you choose without a <u>referral</u> .   |

Blue Cross and Blue Shield of Texas, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association

All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

|   |   | What Vo  | ı Will Pay   |  |
|---|---|--|--|--|
| Common<br>Medical Event   | Services You May Need   | Network Provider (You<br>will pay the least)   | Out-of-Network Provider<br>(You will pay the most) | Limitations, Exceptions, & Other Important<br>Information  |
|   | Primary care visit to treat an injury or illness<br><u>Specialist</u> visit | \$30/visit; <u>deductible</u> does<br>not apply<br>\$30/visit; <u>deductible</u> does<br>not apply   |  | None   |
| If you visit a health care<br><u>provider's</u> office or<br>clinic                                       | Preventive care/screening/<br>immunization                                  | No Charge  | 30% <u>coinsurance</u>                             | There is No Charge for Out-of-Network<br>immunizations from birth through the day of<br>the 6th birthday. You may have to pay for<br>services that aren't preventive. Ask your<br>provider if the services you need are<br>preventive. Then check what your <u>plan</u> will<br>pay for. |
| If you have a test  | Diagnostic test (x-ray, blood<br>work)                                      | No Charge  | 30% <u>coinsurance</u>                             | None   |
|   | Imaging (CT/PET scans, MRIs)  | 20% <u>coinsurance</u>   | 40% <u>coinsurance</u>                             |  |
|   | Generic drugs   | Retail Participating -<br>\$25/prescription<br>Non-Participating<br>\$30/prescription<br>Mail - \$75/prescription;<br><u>deductible</u> does not apply |  | Limited to a 30-day supply at retail (or a<br>90-day supply at a <u>network</u> of select retail<br>pharmacies). Up to a 90-day supply at mail<br>order. <u>Specialty drugs</u> limited to a 30-day  |
| If you need drugs to<br>treat your illness or<br>condition<br>More information about<br>prescription drug | Preferred brand drugs   | Retail Participating -<br>\$35/prescription<br>Non-Participating<br>\$45/prescription<br>Mail - \$105prescription;<br><u>deductible</u> does not apply | \$45/prescription                                  | supply. Payment of the difference between<br>the cost of a brand name drug and a gener<br>may also be required if a generic drug is<br>available. All Out-of-Network prescription<br>are subject to a 20% additional charge aft<br>the applicable <u>copayment</u> . Additional charge   |
| coverage is available at 1-800-521-2227   | Non-preferred brand drugs   | Retail Participating -<br>\$50/prescription<br>Non-Participating<br>\$60/prescription<br>Mail - \$150prescription;<br><u>deductible</u> does not apply | \$60/prescription                                  | will not apply to any <u>deductible</u> or<br>out-of-pocket amounts.<br><u>Cost Sharing</u> for insulin included in the drug<br>list will not exceed \$25 per prescription for a<br>30-day supply, regardless of the amount or<br>type of insulin needed to fill the prescription.       |
|   | <u>Specialty drugs</u>  | Retail -<br>\$25/\$35/\$50/prescription  | Retail -<br>\$30/\$45/\$60/prescription            |  |

| Common   |   | What You   | ı Will Pay   | Limitationa Exacutiona 9 Other Important   |
|--|---|--|--|--|
| Medical Event  | Services You May Need                             | Network Provider (You<br>will pay the least)   | Out-of-Network Provider<br>(You will pay the most) | Limitations, Exceptions, & Other Important<br>Information  |
| If you have outpatient surgery   | Facility fee (e.g., ambulatory<br>surgery center) | 20% <u>coinsurance</u><br>20% coinsurance  | 40% <u>coinsurance</u>                             | None   |
|  | Physician/surgeon fees<br>Emergency room care     | 20% <u>coinsurance</u> after<br>\$100/visit  | 20% <u>coinsurance</u> after<br>\$100/visit        | Copayment amount waived if admitted.   |
| If you need immediate medical attention  | Emergency medical<br>transportation               | 20% <u>coinsurance</u>   | 20% <u>coinsurance</u>                             | None   |
|  | <u>Urgent care</u>                                | \$55/visit   | 30% <u>coinsurance</u>                             |  |
| lf you have a hospital<br>stay   | Facility fee (e.g., hospital<br>room)             | 20% <u>coinsurance</u>   | 40% <u>coinsurance</u>                             | <u>Preauthorization</u> required Out-of-Network;<br>failure to preauthorize at least two business<br>days prior to admission will result in \$250<br>reduction in benefits.  |
|  | Physician/surgeon fees                            | 20% coinsurance  | 40% coinsurance                                    | None   |
|  | Outpatient services                               | \$30 <u>copayment</u> for office<br>visits or 20% <u>coinsurance</u><br>for other outpatient<br>services | 30% <u>coinsurance</u>                             | Outpatient: <u>Preauthorization</u> required for<br>psychological testing, neuropsychological<br>testing, electroconvulsive therapy, repetitive<br>transcranial magnetic stimulation, and  |
| If you need mental<br>health, behavioral<br>health, or substance<br>abuse services | Inpatient services                                | 20% <u>coinsurance</u>   | 40% <u>coinsurance</u>                             | intensive outpatient treatment; failure to<br>preauthorize at least two business days prio<br>to service will result in 50% reduction in<br>benefits (not to exceed \$500). Inpatient:<br><u>Preauthorization</u> required Out-of-Network;<br>failure to preauthorize at least two busines<br>days prior to admission will result in \$250<br>reduction in benefits. |
|  | Office visits                                     | \$30 <u>copayment</u> /visit   | 30% <u>coinsurance</u>                             | Copayment applies to first prenatal visit (per   |
| lf you are pregnant  | services  |  | 40% <u>coinsurance</u>                             | pregnancy). <u>Cost sharing</u> does not apply to certain <u>preventive services</u> . Depending on the  |
|  | Childbirth/delivery facility services             | 20% <u>coinsurance</u>   | 40% <u>coinsurance</u>                             | type of services, <u>coinsurance</u> or <u>deductible</u><br>may apply. Maternity care may include tests<br>and services described elsewhere in the SBC<br>(i.e. ultrasound).  |

| Common                                    |                            | What You Will Pay                            |  | Limitations, Exceptions, & Other Important   |
|---|----------------------------|--|--|--|
| Medical Event                             | Services You May Need      | Network Provider (You<br>will pay the least) | Out-of-Network Provider<br>(You will pay the most) | Information  |
|   | Home health care           | No Charge                                    | 30% <u>coinsurance</u>                             | 60 visit maximum per benefit period.<br><u>Preauthorization</u> required for Out-of-Network. |
| If you need help                          | Rehabilitation services    | 20% coinsurance                              | 40% coinsurance                                    | For Outpatient, limited to combined 35 visits  |
| recovering or have                        | Habilitation services      | 20% coinsurance                              | 40% coinsurance                                    | per year, including Chiropractic.  |
| other special health needs                | Skilled nursing care       | No Charge                                    | 30% <u>coinsurance</u>                             | 25 day maximum per benefit period.<br><u>Preauthorization</u> required for Out-of-Network.   |
|   | Durable medical equipment  | 20% coinsurance                              | 40% coinsurance                                    | None   |
|   | Hospice services           | No Charge                                    | 30% coinsurance                                    | Preauthorization required for Out-of-Network.  |
| If your child needs<br>dental or eye care | Children's eye exam        | Not Covered                                  | Not Covered  |  |
|   | Children's glasses         | Not Covered                                  | Not Covered  | None   |
| ucinal of cyc calc                        | Children's dental check-up | Not Covered                                  | Not Covered  |  |

## **Excluded Services & Other Covered Services:**

| Services Your <u>Plan</u> Generally Does                                    | NOT Cover (Check your policy or plan document for more inform  | nation and a list of any other <u>excluded services</u> .)  |
|---|--|---|
| <ul><li> Abortion</li><li> Acupuncture</li><li> Bariatric surgery</li></ul> | <ul> <li>Cosmetic surgery</li> <li>Dental care (Adult)</li> <li>Long-term care</li> </ul>  | <ul> <li>Private-duty nursing</li> <li>Routine eye care (Adult - Except for routine eye exam only)</li> <li>Weight loss programs</li> </ul> |
| Other Covered Services (Limitation  | is may apply to these services. This isn't a complete list. Please   | see your <u>plan</u> document.)   |
| <ul><li>Chiropractic care</li><li>Hearing aids</li></ul>                    | <ul> <li>Infertility treatment (Invitro and artificial insemination are not covered unless shown in your <u>Plan</u> document)</li> <li>Non-emergency care when traveling outside th U.S.</li> </ul> | extremities, peripheral vascular disease, peripheral  |

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: For group health coverage contact the plan, Blue Cross and Blue Shield of Texas at 1-800-521-2227 or visit www.bcbstx.com. You may also contact your state insurance department at 1-800-252-3439 or Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/about-ebsa/ask-a-question/ask-ebsa. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596 OR state health insurance marketplace or SHOP.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the <u>Claim</u> review section at Blue Cross and Blue Shield of Texas or visit <u>www.bcbstx.com</u> or the Texas Department of Insurance, or <u>www.tdi.texas.gov</u>.

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-521-2227. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-521-2227. Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-521-2227. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-521-2227.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

### **About These Coverage Examples:**



**This is not a cost estimator.** Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

| <b>Peg is Having a baby</b><br>(9 months of in-network pre-natal care and a<br>hospital delivery)   |          | <b>Managing Joe's Type 2 Diab</b><br>(a year of routine in-network ca<br>well-controlled condition)   | re of a                       |
|---|----------|---|-------------------------------|
| The plan's overall deductible\$1,000Specialist copayment\$30Hospital (facility) coinsurance20%Other coinsurance20%  |          | <ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copayment</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>  | \$1,000<br>\$30<br>20%<br>20% |
| This EXAMPLE event includes services like:<br><u>Specialist</u> office visits (prenatal care)<br>Childbirth/Delivery Professional Services<br>Childbirth/Delivery Facility Services<br><u>Diagnostic tests</u> (ultrasounds and blood work)<br><u>Specialist</u> visit (anesthesia) |          | This EXAMPLE event includes services like:<br><u>Primary care physician</u> office visits (including<br>disease education)<br><u>Diagnostic tests</u> (blood work)<br><u>Prescription drugs</u><br><u>Durable medical equipment</u> (glucose meter) |                               |
| Total Example Cost  | \$12,700 | Total Example Cost  | \$5,600                       |
| In this example, Peg would pay: In this example, Joe would pay:   |          |   |                               |
| Cost Sharing  |          | Cost Sharing  |                               |
| <u>Deductibles</u>  | \$1,000  | <u>Deductibles</u>  | \$800                         |
| <u>Copayments</u>   | \$40     | <u>Copayments</u>   | \$900                         |
| Coinsurance \$700   |          | <u>Coinsurance</u>  | \$0                           |
| What isn't covered  |          | What isn't covered  |                               |
| Limits or exclusions \$60 Limits or exclusions  |          | \$20  |                               |
| The total Peg would pay is  | \$1,800  | The total Joe would pay is  | \$1,720                       |

|       | Mia's Simple Fracture           |
|-------|---------------------------------|
| twork | amarganov room vigit and follow |

(in-network emergency room visit and follow up care)

| The <u>plan's</u> overall <u>deductible</u> | \$1,000 |
|---|---------|
| Specialist copayment                        | \$30    |
| Hospital (facility) <u>coinsurance</u>      | 20%     |
| Other <u>coinsurance</u>                    | 20%     |

#### This EXAMPLE event includes services like:

<u>Emergency room care (including medical supplies)</u> Diagnostic test (x-ray) <u>Durable medical equipment (crutches)</u> Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 |
|--------------------|---------|
|--------------------|---------|

## In this example. Mia would pay:

| Cost Sharing               |         |
|----------------------------|---------|
| Deductibles                | \$1,000 |
| <u>Copayments</u>          | \$200   |
| Coinsurance                | \$300   |
| What isn't covered         |         |
| Limits or exclusions       | \$0     |
| The total Mia would pay is | \$1,500 |

| We provide free communication aids and             | services for anyor  | <b>portant for everyone.</b><br>e with a disability or who needs language assistance. We<br>n, sex, gender identity, age, sexual orientation, health |
|--|---------------------|--|
| To receive language or communi                     | cation assistance   | free of charge, please call us at 855-710-6984.  |
| If you believe we have failed to provide a service | e, or think we have | e discriminated in another way, contact us to file a grievance.  |
| Office of Civil Rights Coordinator                 | Phone:              | 855-664-7270 (voicemail)   |
| 300 E. Randolph St.                                | TTY/TDD:            | 855-661-6965   |
| 35 <sup>th</sup> Floor                             | Fax:                | 855-661-6960   |
| Chicago, Illinois 60601                            |                     |  |
| You may file a civil rights complaint with the U.S | . Department of H   | ealth and Human Services, Office for Civil Rights, at:   |
| U.S. Dept. of Health & Human Services              | Phone:              | 800-368-1019   |
| 200 Independence Avenue SW                         | TTY/TDD:            | 800-537-7697   |
| Room 509F, HHH Building 1019                       | Complaint Porta     | al: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf   |
| Washington, DC 20201                               | •                   | ns: http://www.hhs.gov/ocr/office/file/index.html  |



# BlueCross BlueShield of Texas

If you, or someone you are helping, have questions, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 855-710-6984.

| Español<br>Spanish  | Si usted o alguien a quien usted está ayudando tiene preguntas, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 855-710-6984.                              |
|---------------------|---|
| العربية<br>Arabic   | إن كان لديك أو لدى شخص تساعده أسئلة، فلديك الحق في الحصول ىلع المساعدة والمعلومات الضرورية بلغتك من دون اية تكلفة المتحدث مع مترجم فوري، اتصل ىلع الرم 6984-710-855.  |
| 繁體中文<br>Chinese     | 如果您,或您正在協助的對象,對此有疑問,您有權利免費以您的母語獲得幫助和訊息。洽詢一位翻譯員,請撥電話 號碼 855-710-6984。  |
| Français<br>French  | Si vous, ou quelqu'un que vous êtes en train d'aider, avez des questions, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez 855-710-6984.          |
| Deutsch<br>German   | Falls Sie oder jemand, dem Sie helfen, Fragen haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 855-710-6984 an.  |
| ગુજરાતી             | જો તમને અથવા તમે મદદ કરી રહ્યા હોય એવી કોઈ બીજી વ્યક્તિને એસ.બી.એમ. કાયક્રમ બાબતે પ્રશ્નો હોય, તો તમને વિના ખચેર, તમારી ભાષામાં મદદ અને   |
| Gujarati            | માહિતી મેળવવાનો ફક્ક છે. દુભાષિયા સાથે વાત કરવા માટે આ નંબર 855-710-6984 પર કૉલ કરો.  |
| हिंदी               | यिद आपके, या आप जिसकी सहायता कर रहे हैं उैसके, प्रश्न हैं, तो आपके अपनी भाषा म निःशुल्क सहायता और जानकारी प्राप्त करन का अधिकार है।   |
| Hindi               | किसी अनवादक स बात करन क लिए 855-710-6984 पर कॉल करें।.  |
| Italiano<br>Italian | Se tu o qualcuno che stai aiutando avete domande, hai il diritto di ottenere aiuto e informazioni nella tua lingua gratuitamente. Per parlare con un interprete, puoi chiamare il numero 855-710-6984.                        |
| 한국어                 | 만약 귀하 또는 귀하가 돕는 사람이 질문이 있다면 귀하는 무료로 그러한 도움과 정보를 귀하의 언어로 받을 수 있는 권리가 있습니다. 통역사가  |
| Korean              | 필요하시면 855-710-6984 로 전화하십시오.  |
| Diné                | T'áá ni, éí doodago ła'da bíká anánílwo'ígíí, na'ídíłkidgo, ts'ídá bee ná ahóóti'i' t'áá níík'e níká a'doolwoł dóó bína'ídíłkidígíí bee nił h odoonih.  |
| Navajo              | Ata'dahalne'ígíí bich'į' hodíílnih kwe'é 855-710-6984.  |
| فارسی               | اگر شما، یا کسی که شما به او کمک می کنید، سؤالی داشته باشید، حق این را دارید که به زبان خود، به طور رایگان کمک و اطلاعات دریافت نمایید جهت گفتگو با یک مترجم شهافی، با شماره  |
| Persian             | تمسا حاصل نمایید 6984-710-855   |
| Polski              | Jeśli Ty lub osoba, której pomagasz, macie jakiekolwiek pytania, macie prawo do uzyskania bezplatnej informacji i pomocy we własnym języku. Aby porozmawiać z   |
| Polish              | tłumaczem, zadzwoń pod numer 855-710-6984.  |
| Русский             | Если у вас или человека, которому вы помогаете, возникли вопросы, у вас есть право на бесплатную помощь и информацию, предоставленную на вашем языке.   |
| Russian             | Чтобы связаться с переводчиком, позвоните по телефону 855-710-6984.   |
| Tagalog<br>Tagalog  | Kung ikaw, o ang isang taong iyong tinutulungan ay may mga tanong, may karapatan kang makakuha ng tulong at impormasyon sa iyong wika nang walang bayad. Upang makipag-usap sa isang tagasalin-wika, tumawag sa 855-710-6984. |
| ار دو<br>Urdu       | اگر آپ کو، یا کسی ایسے فرد کو جس کئی آپ مدد کررہے ہیں، کوئی مروال درپیش ہے تو، آپ کو اپنی زبان میں مفتصدد اور مطومات حاصل کرنے کا حق ہے۔ مترجم سے بات کرنے کے لیے، 6984-710-855 پر کال کریں۔                                  |
| Tiếng Việt          | Nếu quý vị, hoặc người mà quý vị giúp đỡ, có câu hỏi, thì quý vị có quyền được giúp đỡ và nhận thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông   |
| Vietnamese          | dịch viên, gọi 855-710-6984.  |